



YOUR TIME MATTERS

Compbenefits is pleased to announce the launch of our new and improved self service automated phone system for dental providers and eye care professionals.

When calling any of the compbenefits member service numbers (800) 342-5209 or (800) 432-3376 for Dental; or (800) 865-3676 for Vision, you will be able to access information especially tailored to your needs, including...

Dental features

- Verifying eligibility of plan holders and/or dependents for a variety of plan types
- Requesting a benefit schedule and/or written eligibility confirmation to be sent via e-mail or fax
- Checking the status of a claim for plan holders and/or dependents

Vision features

- Requesting a vision pass form, the document plan holders need for the eye doctor appointment
- Checking vision eligibility such as benefits for eye glasses and contacts

When calling, be sure to have...

- **Your tax ID number**
- **The plan holder's social security number**
- **Plan holder's date of birth and the dependent's date of birth, if applicable**

For claims status, you will also need the patient's date of service.